

# Provider Update



## Behavioral health prior authorization process update: revised

**Summary of change:** We recently announced a change to the prior authorization process for behavioral health outpatient requests. The implementation of the process change has been delayed at this time. We will provide any updates if and when this process changes. Note that we will continue to backdate the first authorization request for **H0036** to be the beginning of the calendar year.

It was previously communicated that beginning September 1, 2017, requests for behavioral health services will be considered for authorization as of the date the request is received or after. **This will not be going into effect September 1, 2017, as the implementation has been delayed.**

### What this means to me

The change previously announced will not go into effect September 1, 2017. For now, the authorization process for behavioral health will remain unchanged.

### What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

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The information in this update may be an update or change to your provider manual. Find the most current manual at:  
<https://providers.amerigroup.com/KS>.