

## Demographic changes reminder

**Summary:** Data integrity is a critical component in effectively managing our provider network and supporting our KanCare members. To assist in this process, Amerigroup Kansas, Inc. asks that providers continue to update us as changes are made in your practice. Some of these updates may include a change in address, change in phone number or a provider leaving the practice.

You can communicate updates to Amerigroup in the following ways:

- Electronically through the Amerigroup website.
  - Log in at <https://providers.amerigroup.com/KS>.
  - Select **Account Management** in the bottom left-hand corner.
  - Select **Changes & Updates**.
  - Complete your changes and submit.
- Fax or email us the *Profile Update Form*.
  - Select the **Forms** section on our website (<https://providers.amerigroup.com/KS>).
  - Select the *Practice Profile Update Form*.
  - Complete the form and fax it to our Provider Relations department (1-866-494-5632), send it directly to your Provider Relations representative or email it to [ks1provrel@amerigroup.com](mailto:ks1provrel@amerigroup.com).

### What this means to you:

Maintaining current data prevents erroneous mailings and allows for increased efficiencies in our communications with you. Having your practice information correct allows members to connect with you through our provider directory search function; improving your access to our members.

### What if I need assistance?

If you have any questions, contact Provider Services at 1-800-454-3730 or your local Provider Relations representative.