

## Psychiatric Residential Treatment Facility (PRTF) process update

**Summary of change:** In an effort to streamline the psychiatric residential treatment facility (PRTF) referral/request process, Amerigroup Kansas, Inc. has identified a single point of contact to request PRTF case consultations.

✦ **What this means to you:** If you or a parent/guardian needs to request a PRTF case consultation, the coordinator for that is Ashley Sturdivant on the Kansas Behavioral Health Case Management team. Ashley may be contacted the following ways:

- Phone: 1-877-434-7579, ext. 50105
- Email: [prtf@amerigroup.com](mailto:prtf@amerigroup.com)

If you need to send clinical information related to a request or admission, you may fax that clinical information to 1-877-434-7578.

### **What if I need assistance?**

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.