

# Provider Update



## Prior authorization and integrated services plans for I/DD home and community based services (HCBS) waiver services and I/DD targeted case management (TCM) services

**Summary of change:** Effective with dates of service July 1, 2015, Amerigroup Kansas, Inc. will lift the waiver on prior authorization(s) for I/DD home and community based services (HCBS) and for I/DD targeted case management (TCM) services.

✦ **What this means to you:** All I/DD HCBS waiver services and TCM services will require an Integrated Service Plan (ISP) and prior authorization to be developed and entered in the Amerigroup system. Amerigroup will no longer allow claims payment for these services if there is not an authorization in place.

### What is the impact of this change?

Providers should already have an ISP and authorization reflecting the time frame for which services are approved for each current Amerigroup member on the I/DD HCBS waiver. If the member is not on the waiver but is receiving I/DD TCM services, the authorization will reflect only that service. An ISP will be developed by the Amerigroup Service Coordinator, along with the member and his/her support team. Following the development of the ISP, the Service Coordinator will enter the authorization for service. If you do not know if you have an ISP and authorization for certain members, please contact the member's Service Coordinator.

### What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

