

ICD-10 diagnosis for Home and Community Based Services and waiver service claims

Summary: In preparation for the update to ICD-10 diagnosis billing codes, we are notifying you of a change in the billing code for Home and Community Based Services (HCBS) services. Effective October 1, 2015, the ICD-10 diagnosis code used for HCBS will be R68.89.

✦ **What this means to you:** Currently, all HCBS services are billed using 780.99 – other general symptoms. Effective October 1, 2015, this diagnosis will change to R68.89 – other general symptoms and signs.

Additional information

Please do not begin using R68.89 until date of service October 1, 2015. If your billing spans September and October 2015, you will need to submit separate claims for September and October. Please use the appropriate diagnosis for each month: 780.99 for September and R68.89 for October. Any claim submitted with diagnosis code 780.99 after date of service October 1, 2015, will be denied.

What if I need assistance?

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.