

Prior authorization for hospice services

Summary of change: All prior authorization requests, date of death notices and revocations must be submitted to Amerigroup Kansas, Inc. within five business days of the provider notification to the state on the Update Authorization form.

✦ **What this means to you:** Failure to submit the authorization request within five business days of submitting to the state may result in the authorization being denied. If Amerigroup does not receive notice of death of the member or revocation, Amerigroup cannot update the authorization in their system, which may result in the provider not getting paid for the G0299UN and G0155 for the last seven days of the member's life. These changes will allow Amerigroup to ensure prior authorization of services is approved for the correct number of days.

What is the impact of this change?

The provider must be locked in as the member's provider for hospice services, and the start date on the authorization form must match the start date submitted to Kansas Medical Assistance Program (KMAP). Providers are able to be paid for the last seven days of a member's life using code G0299UN and G0155. The authorization request needs to be faxed to Amerigroup after the date of death has been faxed to the state. The fax number for Amerigroup long-term support services (LTSS) team is 1-855-225-9937.

Where can I find the update authorization form?

The Update Authorization form is located at <https://providers.amerigroup.com/KS>. Select **Forms**.

What if I need assistance?

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.