

Provider Update



Amerigroup Kansas, Inc. closure notice

Summary of update: Effective January 1, 2019, Amerigroup Kansas, Inc. will no longer participate in the state of Kansas' KanCare Medicaid programs.

Claims, reconsiderations, appeals and state fair hearings information

Although our local Amerigroup offices will close when our contract with the state of Kansas expires, we recognize that you may have questions relating to your claims, appeals, credentialing and/or contracts. Claims for dates of service through December 31, 2018, or the member's termination date with Amerigroup, will still be processed in accordance with the terms of your existing contract.

Please continue to file your claims timely, and in accordance with your contractual requirements. Claim corrections will still be accepted up to 365 days from the date of service. You may also contact us by phone at 1-800-454-3730 should you require additional guidance or assistance.

A guide to the Amerigroup processes for reconsiderations, appeals, and state fair hearings is available on our provider website at <https://providers.amerigroup.com/pages/ks.aspx>.

Thank you

We are committed to fulfilling our obligations to our members and the provider community during the process of the Kansas Department of Health and Environment's transition to a new managed care organization. We appreciate your assistance in minimizing the disruption to the care of our members during this transition. We thank you for working with us to ensure that the expectations surrounding coordination of and transitions of care and services, established by the state of Kansas, are followed.

We at Amerigroup would like to express our sincere gratitude for the vital role you have played in working with us to meet the needs of our Amerigroup members for the last six years and wish you continued success in the future.

<https://providers.amerigroup.com/KS>