

Provider Update



This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/KS>.

Enhanced care services — legally responsible individual, capable person

Summary: Enhanced care services (ECS) provide supervision and/or non-nursing physical assistance during a participant’s normal sleeping hours in his or her place of residence. ECS is available to participants who demonstrate an assessed need for a minimum of six hours of sleep support within a 24-hour period, and the need cannot be met by the use of personal emergency response services, informal support or other services. The ECS worker will provide immediate supervision and/or physical assistance with tasks such as toileting, transferring, mobility and medication reminders as needed. The ECS provider will also be prepared to contact a doctor, hospital or medical professional in the event of an emergency.

What is the impact of this change?

CMS found a number of inconsistencies between the approved waivers and the capable person policy. By removing references to “legally responsible individual” and “capable person,” this policy is designed to provide clarification on the regulations and limitations in accordance with the approved home- and community-based services (HCBS) waiver programs for the reimbursement of ECS for all HCBS waiver populations.

This policy is a modification to sleep cycle support services proposed in the HCBS program amendments for Frail Elderly, Intellectual and Developmental Disability, Physical Disability and Traumatic Brain Injury. The current definition of sleep cycle support is replaced with enhanced care service; the rate will change to reflect the new service. However, the billing code (T2025) and unit limitations (one unit is a minimum of six hours) will not change.

Amerigroup Kansas, Inc. will continue to enforce the applicable waiver requirements when determining waiver-approved supports for the member. All notice of actions created regarding the application of “capable person” are reviewed to ensure the application of the CMS waiver, which was approved March 1, 2016.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730. You may also contact Service Coordination at 1-877-434-7579, ext. 50103.