

Provider Update



Effective December 1, 2017: prior authorization for genetic testing required

Effective for dates of service on or after December 1, 2017, Amerigroup Kansas, Inc. will transition the medical necessity review of all genetic testing services to AIM Specialty Health® (AIM). Additionally, all genetic testing will now require **prior authorization**.

Beginning December 1, 2017, please submit genetic testing prior authorization requests to AIM via one of the following ways:

- **ProviderPortalSM** is the fastest, easiest way to contact AIM. An online application, **ProviderPortal** is available 24/7 to process orders in real time and is the fastest and most convenient way to request authorization or check on the status of your previous orders. Go to <https://providerportal.com> to begin. Registration is required.
- Access AIM via the Availity Portal at <https://providerportal.com>.
- Call the AIM Contact Center toll-free number at 1-800-554-0580, Monday-Friday, 8:30 a.m.-7 p.m. Eastern time.
- Fax requests will not be accepted for the services reviewed by AIM.

You should verify that the necessary prior authorization has been obtained before rendering services. Failure to do so may result in nonpayment of your claim.

For further questions regarding prior authorization requirements, please contact your local Network Relations consultant or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com/KS>.