

# Provider Update



This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/KS>.

## Duplicate claim editing for community mental health centers

**Summary of change:** In compliance with Kansas Department of Health and Environment policy, effective with claims processed on or after December 29, 2016, Amerigroup Kansas, Inc. will bypass duplicate editing for certain services. See below for details.

### **What this means to you**

Community mental health center providers may bill repeat services on separate claims as long as the appropriate modifier is appended to the subsequent services. The appropriate modifier will usually be 76 for the same rendering practitioner or 77 for a different rendering practitioner.

The provider must document in the medical record that a repeat service was rendered as well as document the justification for the repeat service.

Amerigroup will conduct postpayment reviews by requesting medical documentation to substantiate the multiple claims received per date of service. It will be the provider's responsibility to submit this documentation in a timely manner or the claims will be recouped.

Amerigroup still recommends for the providers who are able that they continue to roll all repeat services for a date of service into one claim line to avoid the potential for medical record reviews and recoupments.

### **What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.