

Provider Update



Developmental therapy services update

Summary of change: Effective with dates of service on and after September 1, 2015, Amerigroup Kansas, Inc. will cover developmental physical therapy, developmental occupational therapy and developmental speech therapy services for members younger than 21 years of age. Individual members can receive developmental therapy services to treat autism spectrum disorders (ASDs), birth defects, and other developmental delays in any appropriate community setting from any qualified provider with prior authorization (PA) and medical necessity documentation.

Due to a delay in benefit configuration within the system, this will be done March 1, 2016. Claims submitted are currently processing as a “PSO – Not a covered benefit”. We will complete a large global project after the configuration is complete to reprocess all claims that were effected. The claims should be completely adjudicated by May 1, 2016.

✦ **What this means to you:** Providers will need to continue submitting claims. Claims that have previously denied will be reprocessed and paid accordingly. No additional action is required by providers.

What is the impact of this change?

Claims previously denied will be reprocessed and adjudicated. Claims received after the configuration is complete will process correctly.

What if I need assistance?

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.