

## Date of service for durable medical equipment, prosthetics and orthotics

**Summary:** When billing for durable medical equipment (DME), prosthetics or orthotics, the date of service on the claim should be the actual dispensing date of the item(s).

There are several exceptions:

1. If the claim is for custom-made products/services, the date of service on the claim should be the date the item was ordered.
2. If Amerigroup Kansas, Inc. is not the primary payer, the date of service on the claim should reflect the rules of the primary payer.

✦ **What this means to you:** Please follow the above when billing for DME, prosthetics or orthotics.

### Who do I call with questions?

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.