

Subject: Notification of change to inpatient claim submission requirements

Beginning on February 1, 2017, Amerigroup Kansas, Inc. will be collaborating with Equian to ensure consistency in claims review and reimbursement practices with our hospital partners. This will be done by reviewing all facility claims that exceed outlier thresholds.

Effective February 1, 2017, Amerigroup will require submission of itemized bills with all facility claims anticipating reimbursement (established threshold is a minimum payable amount of \$25,000 with a minimum outlier amount of \$2,500). You must submit an itemized listing, detailing each supply and service provided to the patient. This listing must match the billed charge amount for the underlying claim for submission of all facility outlier claims.

Itemized bill requirements:

- The itemized bill must list each supply and service provided to the member and match the dollar amount and date of service of the request.
- The request will apply to claims submitted with other insurance, changes in coverage, lapse in coverage or cases where the member's coverage terminated during the length of stay.
- Interim billing will not require an itemized bill; however, it will be requested once the final bill has been submitted.

What happens if the claim does not meet the requirements?

If the itemized bill is not included with the claim, the claim will result in a denial requesting the itemized bill. A new claim will need to be resubmitted with the itemized bill. To avoid a duplicate denial, please resubmit as a corrected claim.

How will Equian communicate its findings?

If Equian identifies any billing issues during its review, it will send you detailed findings regarding these issues and provide you with a direct contact with whom you can discuss and resolve any issues you may have with its findings. You can also exercise your right to formally appeal Equian's finding.

Please send all formal appeal correspondence by mail or email directly to Equian at:

Equian: Payment Appeals
Amerigroup Kansas, Inc.
P.O. Box 61599
Virginia Beach, VA 23466-1599

Who can I contact if I have questions?

If you have questions about this communication, please contact Provider Services at 1-800-454-3730.