

Provider Update

Effective April 1, 2016: valid Iowa Medicaid ID required to process pharmacy claims and prior authorization requests

Summary: Effective April 1, 2016, all pharmacy prescriptions and prior authorization requests submitted to us with a prescribing NPI that is not enrolled in the Iowa Medicaid Program will be denied. This will impact all medications processed through the pharmacy point of sale system, including refills on maintenance medications. This requirement will impact all Iowa Medicaid providers and the members they serve.

★ **What this means to you:** You must be enrolled with the state of Iowa as an approved Medicaid provider to submit any pharmacy prescription or prior authorization requests. Any requests submitted without a valid Iowa Medicaid ID will be rejected, and your patients will not be able to fill their prescriptions. Not enrolling with Iowa Medicaid can delay your patients' access to vital medications and cause unnecessary complications.

How do I get a Medicaid ID?

To receive an Iowa Medicaid ID, you must become an Iowa Medicaid provider by completing the enrollment process with the state of Iowa. For more information on the enrollment process, please visit the state's website at <https://dhs.iowa.gov/ime/providers/enrollment>.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, call Provider Services at 1-800-454-3730.

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