

FQHC/RHC Wrap Report Summary

Q: Do RHCs and FQHCs have to submit requests from MCOs or will data requests be automatically sent to us?

A: Yes – at this time RHC's and FQHC's currently have to submit requests to Amerigroup for Wrap Reports.

Q: Do RHCs and FQHCs have to request this data each quarter?

A: Yes

Q: Where requests for wrap data should be sent within Amerigroup? (e-mail address, phone number, and MCO staff name)

A: Requests can sent to lowamedicaid@Amerigroup.com, or by consulting with your local Provider Relations Representative:

https://providers.amerigroup.com/ProviderDocuments/IAIA_MedicalConsultantRegionsMap.pdf

Q: When should requests for wrap payment data be sent to Amerigroup?

A: At the end of the reporting quarter to be in alignment with Form 470-3495 (Rev. 7/16) - Due 30 days from end of previous quarter.

<https://dhs.iowa.gov/sites/default/files/470-3495.pdf>

Q: What information needs to be included by RHCs and FQHCs to Amerigroup for the data request?

A: Provider to submit FQHC/RHC Name, Tax ID, Name, Email and Phone number of the contact to which the report should be delivered.

Q: What is the timeframe ongoing that RHCs and FQHCs should expect the data from Amerigroup?

A: Within 10 business days of request

Q: How do RHCs and FQHCs notify Amerigroup when the contact with the secure email address is changes?

A: Provider should submit request to lowamedicaid@Amerigroup.com. AGP will reply to the request. If provider person receiving response has not signed up to receive secure email, they will be prompted to do so at that time.

Q: When will these reports be available?

A: After 12/9/2016