



Prior authorization review process for outpatient therapy services for Amerigroup Iowa, Inc.

Summary of update

Effective June 26, 2020, the transition for AIM Specialty Health®* (AIM) to complete authorizations for physical, occupational and speech therapy has been indefinitely delayed. This is a reminder that physical, occupational and speech therapy services will continue to require prior authorization. Upon submitting a request, please include all applicable clinical documentation including the functional assessment, treatment plan, short- and long-term goals, including estimate when goals will be met.

Effective October 1, 2020, clinical guidelines for Amerigroup for physical, occupational and speech therapy will be archived CG-REHAB-04, CG-REHAB-05 and CG-REHAB-06, and Amerigroup will begin using AIM rehab guidelines. The AIM guidelines are available at <https://aimspecialtyhealth.com/resources/clinical-guidelines/rehabilitation-guidelines>.

To request a prior authorization, you may use one of the following methods:

- Web: <https://www.Availability.com>
- Fax: **1-800-964-3627**
- Phone: **1-800-454-3730**

What this means to me

Please continue submitting prior authorization requests along with documentation to support the medical necessity of the services requested. Consult the [Precertification Lookup Tool](#) to determine prior authorization needs for specific procedure codes.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.

* AIM Specialty Health® is an independent company providing some utilization review services on behalf of Amerigroup Iowa, Inc.