

Provider Update

Amerigroup Iowa, Inc. transitions to MCG Care Guidelines

Summary of change: Effective October 31, 2018, Amerigroup will transition from using the McKesson InterQual™ criteria, *Medical Policies* and *Clinical Utilization Management (UM) Guidelines* to the MCG Care Guidelines.

Medical and physical health guidelines

For medical and physical health admissions, Amerigroup will now use MCG Care Guidelines for prior authorization review requests for acute and postacute inpatient levels of care — acute, subacute and skilled nursing facilities.

Behavioral health guidelines

Amerigroup will transition from using *Medical Policies* and *Clinical UM Guidelines* to using MCG Care Guidelines for the following behavioral health service requests:

- Psychiatric inpatient services
- Mental health subacute services
- Mental health outpatient services

What this means to me

Please continue submitting requests for prior authorization and concurrent review along with documentation to support the medical necessity of the services requested.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730, Monday-Friday from 7:30 a.m.-6 p.m. CT.

<https://providers.amerigroup.com>

