

# Provider Update

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## ***Electronic Visit Verification Provider Survey — due August 15, 2017***

**Summary of update:** The Iowa Medicaid Enterprise (IME) has developed a survey to gather input from providers regarding the implementation of electronic visit verification (EVV) that will be required by federal law beginning in 2019. EVV will be used to monitor the delivery and utilization of personal care and home health services in nontraditional settings. The EVV systems provide verification of each visit with location information and a time stamp.

### **What is the impact of this?**

The EVV provider survey is one of several components designed to gather information directly from stakeholders. The information gathered from this survey in combination with face-to-face meetings and other engagement will inform the decisions that determine key aspects of the Iowa EVV program. The IME is working in collaboration with MCOs to develop and implement the EVV program.

To ensure that the department receives valid responses, please do not take this survey if you are not a provider. If you are a stakeholder, legislator or IA Health Link member, the department will provide an opportunity for you to provide feedback. The purpose of this survey is to assess providers and to identify where efforts need to be focused when launching the EVV program.

### **Complete the survey online:**

You may access the survey at <https://www.surveymonkey.com/r/IMEEVV>. All responses must be submitted by August 15, 2017, for consideration.

The IME encourages providers to complete the survey online. If you do not have internet access, however, you may complete the survey over the phone by calling the IME Provider Services Unit at 1-800-338-7909.

More information and training will be available leading up to the EVV launch date.

### **What if I need assistance?**

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us).

The information in this update may be an update or change to your provider manual. Find the most current manual at:  
<https://providers.amerigroup.com/ia>

