

Provider Update

New pharmacy prior authorization fax numbers

Amerigroup Iowa, Inc. is streamlining its pharmacy intake and prior authorization (PA) process for its Medicaid members. Effective November 4, 2018, please use the below fax number to submit all Amerigroup pharmacy PA prescription drug requests:

PA for prescription drugs: 1-844-512-9004

To ensure a seamless transition, please update your records immediately and discontinue the use of all previous pharmacy PA retail fax numbers.

For more information, call Amerigroup Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com/ia>

