

## Required documentation of *assisted living service* encounter

**Summary of update:** This is a reminder that 441 Iowa Administrative Code Chapter 78.37(18), *Assisted living service*, requires Amerigroup Iowa, Inc. providers to document at least one assisted living service encounter for the day and the member's response to the service provided when a day of service is billed.

### What is the background of this update?

*Assisted living service; waiver per diem*, code T2031, includes unanticipated and unscheduled personal care and supported services that are furnished to qualifying waiver participants who reside in a homelike, non-institutional setting. The service includes the 24-hour on-site response capability to meet unpredictable member needs as well as member safety and security through incidental supervision.

A day of assisted living service is billable only if both of the following requirements are met:

- The member was present in the facility during that day's bed census.
- The assisted living provider has documented at least one assisted living service encounter for that day, in accordance with rule 441—79.3(249A). The documentation must include the member's response to the service. The documented assisted living service cannot also be an authorized CDAC service.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.