



Removal of notification requirement for observation level of care

Summary of update (effective immediately): Amerigroup Iowa, Inc. will no longer require notification for members who are admitted for observation level of care.

What this means for you

You will no longer be required to submit requests to Amerigroup for members who are admitted at an observation level of care.

If a member began their hospital course as outpatient and was later admitted to an inpatient level of care, a copy of the physician order(s) for the change to inpatient level of care should be provided with the clinical documentation submitted for medical necessity review.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.