

Provider Update

Prior authorization update

Summary of update: Amerigroup Iowa, Inc. wants to provide information on the prior authorization (PA) submission process that is affecting the provider community.

What this means to you

We want to keep our providers well informed to continue our great partnership. Amerigroup has heard provider concerns regarding our PA submission process and has initiated this communication to provide the information below.

PA instructions

For PA consistency, please use the request form located on the Amerigroup provider website at <https://providers.amerigroup.com/ia> > Forms > Universal Precertification Request Form. This is a fillable PDF, provided for ease of submission.

By using this process, we can ensure that the PA request is linked to the correct billing provider.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com/ia>

