

Provider Update

Outpatient services

Summary of update:

Amerigroup Iowa, Inc. wants to help our members receive care more efficiently by minimizing the wait time for approval requests and allowing our providers to provide care sooner.

Update to precertification requirements

Amerigroup has removed the precertification requirements for some outpatient services. This applies to in-network providers only.

What is the impact of this change?

We are allowing a set number of units for certain services before authorization is required. This allows the provider to work with the member to establish an overall plan of care (POC). Once the POC is determined, the request can be made proactively for the anticipated visits/units.

The chart below provides the number of units allowed before authorization is required for each service. The codes affected for each service are listed below. This change does not affect all codes.

Service	Codes	Units allowed before authorization is required
Partial hospitalization program — both behavioral health (BH)/substance abuse (SA)	H0035/0912/0913/H0035 TG	10 days equals 10 units
Intensive outpatient program — both BH/SA	0905/S9480/0906/H0015/H0015TG/H2012	3 days/week equals 9 units
Home care	Revenue codes: 551, 421, 441, 431, 571, 561	5 visits equals 5 units
Outpatient rehabilitation	97010, 97012, 97014, 97016, 97018, 97022, 97024, 97026, 97028, 97032, 97033, 97034, 97035, 97036, 97039, 97110, 97113, 97116, 97124, 97139, 97140, 97150, 97530, 97532, 97533, 97537, 97542, 97602, 97750, 97755, 97760, 97761, 97762	20 units

The information in this update may be an update or change to your provider manual. Find the most current manual at:

<https://providers.amerigroup.com/ia>



Please note the following:

For an initial preauthorization for the services listed, provider does not need to contact Amerigroup. However, provider must contact Amerigroup before the unit span identified in the above chart has lapsed if the member is to continue in that level of care. If clinically needed, a concurrent authorization will need to be obtained by one of the three ways below:

- Phone (Provider Services): 1-800-454-3730
- Fax:
 - BH: 1-866-877-5229
 - Physical health: 1-800-964-3627
- Website: <https://providers.amerigroup.com/ia>

There is no exception for prior authorization backdating.

Amerigroup has lifted the limit on CPT codes 90791 and 90792 only being authorized once per a six-month period. Amerigroup expects their providers to continue to use these two codes when clinically appropriate.

As we continue to collaborate with our providers, we are thankful for the ability of our providers to make the determination of appropriate treatment for our members on a case-by-case basis.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.