

Provider Update

Noncovered home health claims submission

Summary of update: Amerigroup Iowa, Inc. is reaching out to clarify home health claim submissions for members eligible for *both* Medicare and Medicaid. As established in the *Iowa Medicaid Home Health Handbook*, Amerigroup will be the primary payer for medically necessary home health services when the member does not meet the Medicare program criteria.

What does this mean to me?

Amerigroup processes noncovered Medicare home health services using the same codes for electronic and paper submission of the *UB-04* claims form. Please use one of the following applicable codes in the 2300 loop for electronic claim submission or in box 80 for paper submission:

- XB (Not homebound)
- XA (Condition stable)
- XC (Maintenance care)
- XD (No skilled service)

Amerigroup will accept this methodology for other payers in addition to Medicare. Please note that the use of this practice is subject to retrospective review.

What if I need assistance?

Please see the [Policies and Procedures Update for Prior Authorizations](#) communication, which provides further information.

If you have questions about this communication or need assistance with any other item, contact your Provider Relations representative or call Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com>