Provider Update

Noncovered Home Health claims submission

Summary of change: Amerigroup Iowa, Inc. is reaching out to clarify Home Health claim submissions for members eligible for both Medicare and Medicaid. As established in the Iowa Medicaid Home Health handbook, Amerigroup will be the primary payer for medically necessary Home Health services when the member does not meet the Medicare program criteria.

What does this mean to me?
Amerigroup previously required that providers indicate codes: XA, XB, XC or XD in Field 80/Loop 2300 of the UB-04 claims form to indicate non-covered status for Home Health Claims by the member’s primary carrier. This billing guidance will no longer be applicable and will change to the below described guidance effective April 1, 2020. This update to billing requirements will be applied based on the claim’s receipt date and not the date of service.

Updated guidance
The member’s Home Health care status, previously noted in Field 80/Remarks Box, is to be indicated by using the identified ICD-10-CM diagnosis code Z76.89 (Persons encountering health services in other specified circumstances) as a secondary diagnosis code as the indicator to establish that Amerigroup is to be primary payer on these claims submissions. This will apply to Home Health claims received as of April 1, 2020.

As a reminder, when Amerigroup is deemed primary payer at the service level, all subsequent claim submissions are subject to Amerigroup prior authorization requirements as applicable.

Revenue codes this will be applied to (and all applicable HCPCS codes):
- 0421 — Physical Therapy
- 0431 — Occupational Therapy
- 0441 — Speech Therapy
- 0551 — Skilled Nursing
- 0561 — Social Worker
- 0571 — Home Health Aide

Amerigroup will accept this methodology for other payers in addition to Medicare. Please note that the use of this practice is subject to retrospective review.

What if I need assistance?
Please see the Policies and Procedures Update for Prior Authorizations communication at https://providers.amerigroup.com/ia/Pages/ia.aspx for further information.

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

https://providers.amerigroup.com