

Provider Update

Important update for behavioral health providers: intensive outpatient services and partial hospitalization services

Effective February 1, 2019, Amerigroup Iowa, Inc. will remove the change made in April 2017 that allowed for a number of days/units to be used for a member's care before a preauthorization was required.

What does this mean to me?

Amerigroup will require preauthorization for the following services:

- Intensive outpatient services (codes 0905, S9480, 0906, H0015, H0015TG, H2012)
- Partial hospitalization services (codes H0035, 0912, 0913, H0035TG)

As of February 1, 2019, there will no longer be a set of service units allowed for these services before preauthorization is required.

How do I request preauthorization?

Request preauthorization by:

- Logging in to Availity at <https://www.availity.com> and selecting **Authorizations** from the *Patient Registration* menu. Providers may use the Amerigroup Prior Authorization Lookup Tool on the website to determine if a preauthorization is required.
- Faxing your request to 1-866-877-5229. The Amerigroup-approved fax form *Mental Health Outpatient Treatment Report Form* can be obtained at <https://providers.amerigroup.com/IA>.

Check the status of your request by logging in to Availity or by calling Provider Services at 1-800-454-3730.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative; call Provider Services at 1-800-454-3730, Monday-Friday from 7:30 a.m.-6 p.m. Central time; or send an email to IowaProviderQuestions@amerigroup.com.

Thank you for being our partners in treating Amerigroup members.

<https://providers.amerigroup.com>

