

## Hospice room and board billing update and reminders

**Summary of update:** Effective November 1, 2020, hospice providers must submit the NPI of the residing nursing facility in **box 77**. This is specific to Revenue Code 0658 when billed with HCPCS codes T2046, Q5001, Q5002, Q5003 or Q5004.

### What is the impact of this change?

Hospice providers who have been reporting the NPI of the residing nursing facility in box 80 must now report the facility NPI in **box 77 of the UB-04 claim form**.

### Preventing denials:

- Change field 77 — *NPI of Facility where member is receiving hospice*.
- Providers must obtain the NPI for the facility where the patient is receiving care and report the facility's NPI in box 77 of the *UB-04* claim form. Report **only** the 11-digit NPI in this field. **Do not input facility name, address or any other notes in this field.**
  - Failure to submit the NPI in this field will result in denial *W1M — claim/service lacks info required*. This will require resubmission by provider to correct with necessary information.

### Reminders:

- Required HCPCS code(s): Hospice room and board claims, when billed with revenue code 0658, **must** have a HCPCS code of T2046, Q5001, Q5002, Q5003 or Q5004 submitted with the claim. Failure to follow this guidance will result in claims denials.
- Occurrence codes: Claims will deny if the following elements are missing or not filled out appropriately:
  - The begin date of the applicable hospice election period is missing.
  - The date of service billed is not within the election period.
  - The Occurrence Code 27 is not present on the claim.

**Note:** This provider bulletin is an update about information in the provider manual. For access to the latest provider manual, visit <https://providers.amerigroup.com/IA>.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.