

Provider Update

Iowa Department of Human Services approves *Habilitation Clinical Guidelines* for Amerigroup Iowa, Inc.

Summary of change: In order to ensure that our IA Health Link members receive the appropriate level of service within the habilitation continuum of care, Amerigroup will begin using new clinical guidelines. The new guidelines are available at <https://providers.amerigroup.com/IA> > Provider Resources & Documents > Behavioral Health.

Why is this change necessary?

The state approved clinical guidelines align more closely with determining the appropriate services based on the state and federal financial- and needs-based criteria.

What is the impact of this change?

Providers may find some of their requests for services are being sent to a physician for review and decision on the appropriate level of service on behalf of Amerigroup.

When will Amerigroup start using the new utilization guidelines?

Thirty days from the date of this provider update.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com/ia>