

# Provider Update

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## Claims submission guidance: date spanning reminders

### Claims subject to client participation deduction

Claims submitted for home- and community-based services and certain institutional settings, such as nursing facilities or psychiatric medical institutions for children, are subject to client participation deduction. Client participation is the monthly Iowa Department of Human Services-determined amount a member must contribute to their care before a payment is rendered by Amerigroup Iowa, Inc. on these services.

Subsequently, each claim submission must be reviewed and calculated on the **specific monthly dollar amount** of client participation for our members. In order to accurately process these claims, Amerigroup will not accept claims when billed for more than a one-month date span. This means a unique claim submission is required for each month in which the member received services.

Claims that span more than one calendar month will be denied with the explanation/denial code **Y88 - Billing Error** and will require a corrected claims submission. For example, if 5 units of service are provided to a member in October and another 10 units are provided in the month of November, it would not be appropriate to bill 15 units to Amerigroup on one claim that spanned October and November. Rather, this situation would require **two separate claim submissions** for the respective service that occurred in each month. This guidance applies to all identified services subject to client participation, even if the member does not actually have an identified client participation responsibility for the month.

### Claims billed that span dates in separate calendar years

Amerigroup will not accept a claim submission that spans two separate calendar years.

If services provided to our members span over two separate calendar years, those claims will need to be split and sent with corresponding units and other information specific to each claim submission.

If claims are submitted with more than a one-year date span, they will be denied with the explanation/denial code **Y88 - Billing Error** and will require a corrected claims submission.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com>

