

# Provider Update

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## Provider billing update

**Summary of update:** To ensure you are receiving efficient communications on our processes and services, please refer to the below billing practice information for our rural health clinic (RHC) and federally qualified health center (FQHC) providers.

### Provider billing information

Previously, IA Health Link providers billed with their rendering NPI number in box 24J of the *CMS-1500* form. Amerigroup Iowa, Inc. providers have expressed some concern over this based on our industry standards in other markets.

Please utilize the below information when providing billing information on the *CMS-1500* form:

- Box 24J: rendering provider ID — Enter the FQHC/RHC clinic NPI number or leave the box blank. Entering the individual rendering provider NPI number may cause delays, underpayment or denials.
- Box 32: facility location — Enter the information for the physical service facility location.
- Box 33a: billing provider information — Enter the FQHC/RHC clinic NPI number.

### What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:  
<https://providers.amerigroup.com/ia>

