

Provider Update

Date span billing

Summary of update: Amerigroup Iowa, Inc. wants to provide information on date span billing that is affecting the provider community.

What this means to me

We want to keep our providers well informed to continue great partnership. Amerigroup has heard provider concerns on date span billing and has initiated this communication for the below information to be provided.

Date span billing

- Dates of service must reflect individual authorization certification periods. Each individual authorization ID or time frame requires a separate claims submission. Failure to do so will result in the claim being denied or underpaid.
- Dates of service with the span cannot overlap (e.g., October 1-15, 2017, then October 15-31, 2017).
- If the dates of service on one claim overlap another, the entire claim will deny as a duplicate.
- Multiple providers billing for the same procedure code, for the same member, within the same time frame are NOT allowed to date span their claims across an entire month (e.g., home delivered meals, respite care). In this scenario, we require each provider itemize claims by individual date of service. Failure to do so could result in claims denial for both providers.
- To correct a billing error (e.g., your claim is for 21 units from October 1-31, 2017, but should have been for 22 units), you must submit a corrected claim. Claims for a single date of service within the span that was already paid will be denied as a duplicate.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com/ia>

