

Provider Update

Behavioral health facilities: roster staff collection

Summary: Amerigroup Iowa, Inc. added a new behavioral health (BH) template for roster staff collection to our provider website. Visit <https://providers.amerigroup.com/IA> to find the template under Training & Credentialing > Credentialing Information > *Roster Staff Collection Template* on the right-hand side of the homepage.

What is the impact of this change?

All BH facilities (other than hospitals) are asked to complete the template and submit to iowamedicaid@amerigroup.com by March 12, 2019.

It is necessary for Amerigroup to capture all elements in the template to accurately report information to meet required HEDIS® measures. The tab marked *New Provider Template* has highlighted columns. Once you have completed the columns for each of your staff including NPI numbers, please submit to iowamedicaid@amerigroup.com.

What if I need assistance?

If you have issues or questions about completing the template, email iaproviderquestions@amerigroup.com. For assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730, Monday-Friday from 7:30 a.m.-6 p.m. CT.

Thank you for your cooperation in providing this information.

<https://providers.amerigroup.com>

