

Atypical billing update

Summary of update:

Amerigroup Iowa, Inc. had been allowing the use of G2 or OB as qualifier digits when submitting atypical claim submissions via a clearinghouse. Effective September 1, 2020, the only acceptable qualifier will be G2. Invalid qualifiers include OB, LU or if it is left blank.

What this means to me:

All providers billing with an atypical number through a clearinghouse must use only the G2 qualifier on the claim. Claims using any other qualifier or left blank will cause the claim to reject.

Background information:

- Iowa Medicaid Enterprise (IME) has created an ID for their atypical providers; this number starts with **X**.
- IME has named the ID they assign atypical providers an **NPI**.
 - Our system requires that any code submitted in the NPI field/segment be considered a valid NPI as per the National Plan and Provider Enumeration System (NPPES).
- Because atypical providers do not have an NPI, the billing loop/field for billing NPI must be left blank.
- Atypical providers must submit their state ID/NPI on the claim for it to be accepted.

Billing information via a clearinghouse

Loop/segment specific to billing/provider secondary identification:

- The ID must be submitted with qualifier G2.
- It is only required in field 33b/billing loop. The system will not be looking at 24J/rendering loop to validate.
- Claims without the G2 qualifier will be rejected.

Providers using Availity* do not need to change their claim submission. There is also no change to the TMC* paper claim form used for individual consumer-directed attendant care (CDAC) claims only. This is for those providers who use a clearinghouse only.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.

* Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Iowa, Inc. TMC Practice Management Services is an independent company providing medical billing services on behalf of Amerigroup Iowa, Inc.