Authorization process update for identified home- and community-based services procedure codes

Summary of update: Amerigroup Iowa, Inc. is modifying the authorization process for the following home- and community-based services (HCBS):

- Consumer-directed attendant care, unskilled and skilled T1019 (U3)
- Consumer-directed attendant care agency, unskilled and skilled S5125 (U3)
- Homemaker service S5130
- Chore service S5120

The above services will be entered by Amerigroup, for up to a year at a time, in monthly date spans (January, February, March, April, May, etc.). This change will not allow unused units from a previous month to be provided and paid without prior authorization approval.

No additional services will be affected by these changes at this time.

What is the impact of this change?
Entering services with monthly date spans will:

- Allow easier matching of claims to authorizations.
- Allow case managers to more efficiently track utilized services from month to month, identify gaps in care and more easily make revisions when a member has a change in condition that necessitates service changes.
- Reduce authorization impact when service needs change. Authorizations can be revised for the impacted months only.
- Only affect authorizations for members whose annual service plan is due beginning March 1, 2018.

These changes will not:

- Affect how a provider currently requests or bills for services.
- Impact authorizations for members whose annual service plan is not coming due.

What if I need assistance?
If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.