

# Provider Update

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## Authorization process update for identified home- and community-based services procedure codes

**Summary of update:** Amerigroup Iowa, Inc. is modifying the authorization process for the following home- and community-based services (HCBS):

- Consumer-directed attendant care, unskilled and skilled T1019 (U3)
- Consumer-directed attendant care agency, unskilled and skilled S5125 (U3)
- Homemaker service S5130
- Chore service S5120

The above services will be entered by Amerigroup, for up to a year at a time, in monthly date spans (January, February, March, April, May, etc.). This change will not allow unused units from a previous month to be provided and paid without prior authorization approval.

No additional services will be affected by these changes at this time.

### What is the impact of this change?

Entering services with monthly date spans will:

- Allow easier matching of claims to authorizations.
- Allow case managers to more efficiently track utilized services from month to month, identify gaps in care and more easily make revisions when a member has a change in condition that necessitates service changes.
- Reduce authorization impact when service needs change. Authorizations can be revised for the impacted months only.
- Only affect authorizations for members whose annual service plan is due beginning March 1, 2018.

These changes will not:

- Affect how a provider currently requests or bills for services.
- Impact authorizations for members whose annual service plan is not coming due.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com>