

Provider Update

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/ia>.

Family planning policies and procedures update

Summary of change: This bulletin provides clarification for our family planning providers on the updated Amerigroup Iowa, Inc. policies and procedures.

What this means to you:

We want to make our partnership with you administratively friendly. Please see below for the most recent update on our family planning policies and procedures.

Family planning clinics (FPCs)

Providers enrolled as Iowa Family Planning Network (IFPN) are to submit claims on the CMS-1500 form as this is unique to the FPCs.

FPCs are allowed to dispense and bill for oral contraceptives (OCs), contraceptive products (such as patches, diaphragms, condoms, etc.) and family planning-related drugs and supplies.

FPCs may bill and be paid for up to a 90-day supply of OCs.

FPCs that dispense IFPN-covered drugs should continue the use of the SE modifier on claims for payment of the dispensing fee.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.