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Pharmacy benefit manager change to IngenioRx

Effective October 1, 2019, IngenioRx will become the pharmacy benefit manager (PBM) for prescription drugs, mail-order pharmacy and specialty pharmacy for Amerigroup Iowa, Inc. members. Because Amerigroup and IngenioRx are both Anthem, Inc. companies, your patients gain fast, easy access to their health and prescription benefits in one place.

Transferring prescriptions

- We will automatically transfer prescriptions to IngenioRx Home Delivery for patients currently using mail order through Express Scripts mail-order pharmacy or other out of network mail order pharmacies.
- For patients receiving specialty drugs as a pharmacy benefit from Accredo Health or other out of network specialty pharmacies, we recommend IngenioRx Specialty Pharmacy. You can request to transfer your current specialty drug prescriptions to IngenioRx Specialty Pharmacy or any in-network specialty pharmacy.
- Patients filling prescriptions at a retail pharmacy can continue, in most cases, using their same retail pharmacy.

Prescriptions for controlled substances or compounded drugs cannot be transferred to another pharmacy under federal law

- For prescriptions currently being filled at Express Scripts mail-order pharmacy or other out of network mail order pharmacies, you will need to submit a new prescription for IngenioRx Home Delivery by phone call 1-833-203-1742 or by fax at 1-800-378-0323.
- For prescriptions currently being filled at Accredo Health or other out of network specialty pharmacies, you will need to submit a new prescription for IngenioRx Specialty Pharmacy by phone call 1-833-255-0646 or by fax at 1- 833-263-2871.

More information coming soon

Be on the lookout for additional information from Amerigroup regarding this transition to IngenioRx. If you have questions about this change, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.