

Georgia Provider Network Resources

At Amerigroup Community Care, we appreciate your commitment to providing quality care to our members. We understand the demands programs like Medicaid create for your office, and we are committed to supporting you with teams of local and national professionals and convenient online tools.

Online Provider Tools

Log on to <https://providers.amerigroup.com/GA> to access a variety of self-service tools to maximize your time with patients. Our online provider tools allow you to submit claims electronically; access real-time patient eligibility information, claims status and paid claims history; easily submit preauthorizations and much more.

Provider Experience Program Services

Call our Provider Experience team toll free at 1-800-454-3730 to reach a provider services professional trained specifically to assist you with claims payments and issue resolution.

Local Network Management Presence

Our local Network Management team delivers personalized help for all of your needs including provider orientation, health education material for your patients, strategies for growing your practice and other quality or HEDIS-related services.

Contact your local Provider Relations professional to receive one-on-one and in-person assistance according to the market list below.

<https://providers.amerigroup.com/GA>



Provider Solutions leadership

Name	Title	Counties/territories	Office	Cell phone	Email
Shalini Wittstruck	RVP, Georgia Provider Solutions	Georgia	678-587-7142	770-519-2248	Shalini.Wittstruck@anthem.com
Angie Howard	Director, Network Management	Southeast and Southwest	678-587-7119	404-615-4121	Angie.Howard@anthem.com
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Vivian Scott	Director, Network Management	Behavioral Health, FQHCs and Public Health - Georgia	678-587-4895	404-693-5864	Vivian.Scott@amerigroup.com
Jacqueline Thompson	Director, Network Management	North and East	404-354-8819	404-354-8819	Jacqueline.Thompson@anthem.com

Ancillary Provider Solutions representatives – ambulance, audiology, dialysis, DME, hearing aids, home health agencies, home infusion, hospice, orthotics and prosthetics, reference labs and skilled nursing facilities

Name	Title	Counties/territories	Office/cell phone	Email
Wendy Coughlan	Provider Network Management Director	Skilled Nursing Facilities	631-577-4276	Wendy.Coughlan@anthem.com
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Denise Ferguson	Provider Network Manager II	Audiology, Hearing Aids and Registered Dietician	678-587-7147	Denise.Ferguson@anthem.com
Cara Goodman	Provider Network Manager Sr.	Home Health and Hospice	502-889-2675	Cara.Goodman@anthem.com
Heather Hulford	Provider Network Manager II	Home Infusion and Dialysis	203-677-8756	Heather.Hulford@anthem.com
Deb Szatalowicz		Durable Medical Equipment, Orthotics and Prosthetics	678-587-7150	Deb.Szatalowicz@anthem.com
Thomas Witkowski		Ground and Air Ambulance	317-287-5016	Thomas.Witkowski@anthem.com

Behavioral Health, FQHC and Public Health Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone	Email
Marreon Haskell	Network Management	Bryan, Bulloch, Burke, Candler, Chatham, Columbia, Effingham, Emanuel, Evans, Glascock, Greene, Hancock, Jefferson, Jenkins, Liberty, Lincoln, Long, McDuffie, McIntosh, Montgomery, Putnam, Richmond, Screven, Taliaferro, Tattnall, Toombs Warren, Washington, Wilkes; BH Facilities: Coastal Harbor Treatment Center, Coastal Behavioral Health, Lighthouse Care Center of Augusta	706-329-5067	Marreon.Haskell@amerigroup.com
Tracy Mungo	Network Relations Consultant Sr.	Barrow, Cherokee, DeKalb, Forsyth, Gwinnett, Newton, Pickens, Rockdale, Walton; BH Facilities: Laurel Heights Hospital, SummitRidge Hospital	770-317-2542	Tracy.Mungo@amerigroup.com
Vacant	Network Relations Consultant	Appling, Atkinson, Bacon, Baker, Ben Hill, Berrien, Brantley, Brooks, Camden, Calhoun, Charlton, Clay, Clinch, Coffee, Cook, Colquitt, Decatur, Dougherty, Early, Echols, Glynn, Grady, Irwin, Jeff Davis, Lanier, Lee, Lowndes, McIntosh, Mitchell, Miller, Pierce, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Tift, Turner, Ware, Wayne, Webster, Worth; BH Facilities: Acadia Greenleaf, St. Simon's by the Sea, Turning Point Care Center, Gateway BH Services		
Tomiko Vann	Network Relations Consultant	Bartow, Carroll, Cobb, Douglas, Fulton, Haralson, Paulding, Clayton; BH Facilities: Lakeview Behavioral Health, Ridgeview Institute, Riverwoods Behavioral Health	470-728-4042	Tomiko.Vann@amerigroup.com
Joyelle Brown	Network Relations Consultant Sr.	Baldwin, Bibb, Bleckley, Butts, Chattahoochee, Coweta, Crawford, Crisp, Dodge, Dooly, Fayette, Harris, Heard, Henry, Houston, Jasper, Johnson, Jones, Lamar, Laurens, Macon, Marion, Meriwether, Monroe, Muscogee, Peach, Pike, Pulaski, Spalding, Talbot, Taylor, Telfair, Treutlen, Troup, Twiggs, Upson, Wheeler, Wilcox, Wilkinson; BH Facilities: Anchor Hospital, Crescent Pines Hospital, River Edge Behavioral Health	229-733-1561	Joyelle.Brown@amerigroup.com
Dawnielle Williams	Network Relations Consultant	Banks, Catoosa, Chattooga, Clarke, Dade, Dawson, Elbert, Fannin, Floyd, Franklin, Gilmer, Gordon, Habersham, Hall, Hart, Jackson, Lumpkin, Madison, Morgan, Murray, Oconee, Oglethorpe, Polk, Rabun, Stephens, Towns, Union, Walker, White, Whitfield; BH Facilities: Devereux Georgia, Hillside, Youth Villages	404-670-8407	Dawnielle.Williams@amerigroup.com

Shamika Malone	Provider Network Manager Sr.	Georgia and Peachford Hospital	404-947-1382	Shamika.Malone@amerigroup.com
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Physical Health Provider Solutions representatives (acute care hospitals, primary care, RHCS and nonbehavioral health specialties)

Atlanta Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone		Email
Roland Bland	Provider Network Manager I	Grady Hospital, Shepherd Center, Southern Regional Medical Center	678-587-4840 Ext. 106-127-3011	678-925-5200	Roland.Bland@amerigroup.com
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Jennifer Corcoran	Provider Network Manager Sr.	Gwinnett Medical Center, Northside Hospitals, Piedmont Healthcare	678-432-1169	478-508-1813	Jennifer.Corcoran@amerigroup.com
Annie John-Baptiste	Network Relations Consultant	Barrow, Gwinnett, Newton, Walton	770-687-3591		Annie.John-baptiste@amerigroup.com
Curtis Green	Network Relations Consultant	Butts, Henry, Jasper, Spalding	478-206-5215		Curtis.Green@amerigroup.com
Cheryle Hartman	Provider Network Manager Sr.	Children's Healthcare of Atlanta, Healthwest PHO, Wellstar Health System	678-587-4837	404-548-1887	Cheryle.Hartman@amerigroup.com
Tiffany Moore	Network Relations Consultant	Bartow, Cherokee, Forsyth, Rockdale, Pickens	404-694-3379		Tiffany.Moore@amerigroup.com
Daphne Richardson	Network Relations Consultant	DeKalb, North Fulton (Zip code(s): 30004-30009, 30022, 30075-30076, 30305-30309, 30312, 30318-30328, 30332, 30342, 30350, 30361-30363, 30376)	404-205-2779		Daphne.Richardson@amerigroup.com
Bridgette Manerson	Network Relations Consultant	Coweta, Fayette, South Fulton (Zip code(s): 30213, 30268, 30291, 30303-30304, 30310-30311, 30313-30315, 30330-30331, 30334-30337, 30344-30349, 30354, 30368-30375, 30379-31196)	404-938-7041		Bridgette.Manerson@amerigroup.com

North Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone		Email
Kendra Avery	Provider Network Manager Sr.	Erlanger Health System (TN), Floyd Medical Ctr., Good Samaritan Hospital, Polk Medical Center, Hamilton Medical Ctr., Northeast Georgia Medical Center, Sacred Heart Hospital, St. Mary's Hospital (Athens), Stephens County Hospital	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com

Mary Acosta	Network Relations Consultant Sr.	Coalition of Athens Area Physicians (CAAP), Health One Alliance (HOA), Northeast GA Physicians Group; Facilities: Fannin Regional, Murray Medical Ctr.	678-587-4882	678-381-3402	Mary.Acosta@amerigroup.com
Ayana Graham	Network Relations Consultant	Banks, Clarke, Elbert, Franklin, Habersham, Hall, Jackson, Madison, Morgan, Oconee, Oglethorpe, Stephens, White; Facilities: Angel Med Ctr.(NC), Elbert Memorial, Morgan Memorial, Murphy Medical Ctr.(NC), Northridge Medical, Habersham Med Ctr.	678-836-8381		Ayana.Graham@amerigroup.com
Michelle Howell	Network Relations Consultant	Catoosa, Dade, Floyd, Gordon, Polk, Town, Union, Walker; Facilities: Chatuge Regional Hospital, Gordon Hospital, Union General Hospital	404-719-7451		Michelle.Howell@amerigroup.com
Christopher Tolbert	Network Relations Consultant	Chattooga, Dawson, Fannin, Gilmer, Lumpkin, Murray, Rabun, Whitfield; Facilities: CHI Memorial Hospital, Memorial Hospital(TN), Tennova Healthcare-Cleveland , Mountain Lakes Medical Ctr.	770-298-6042		Christopher.Tolbert@amerigroup.com

East Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone	Email	
Jana Smith	Provider Network Manager I	Burke Medical Center, Emanuel Medical Center, Jefferson Hospital, McDuffie Regional Medical Ctr., Augusta University Medical Center (MCG), Putnam General Hospital, Trinity Hospital of Augusta, University Hospital, Walton Rehabilitation Hospital, Washington County Regional Hospital, Wills Memorial Hospital	678-313-9034		Jana.Smith@amerigroup.com
Xiomara Harman	Network Relations Consultant	Burke, Columbia, Emanuel, Glascock, Hancock, Jefferson, Jenkins, Lincoln, McDuffie, Putnam, Richmond, Taliaferro, Warren, Washington, Wilkes	762-383-4034		Xiomara.Harman@anthem.com

Central Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone		Email
Roland Bland	Provider Network Manager I	Facilities: Houston-Perry Medical Centers	678-587-4840, Ext. 106-127-3011	678-925-5200	Roland.Bland@amerigroup.com
Jennifer Corcoran	Provider Network Manager Sr.	Medical Center of Central Georgia, Piedmont Columbus Regional – Midtown, Piedmont Columbus Regional – Northside, Oconee Regional Medical Center, Peach Regional Medical Center	678-432-1169	478-508-1813	Jennifer.Corcoran@amerigroup.com

Sherry Sanders	Network Relations Consultant Sr.	Central Georgia Medical Care Network (CGMCN), My Health Network (Physicians), Chattahoochee, Crawford, Crisp, Dooly, Harris, Heard, Houston, Lamar, Macon, Marion, Meriwether, Monroe, Muscogee, Peach, Pike, Pulaski, Talbot, Troup, Upson, Wilcox; Facilities: Crisp Regional Hospital, Flint River Community Hospital, Monroe County Hospital, Saint Francis Hospital, Upson Regional Medical Center, Warm Springs Medical Center	706-506-7132	Sherry.Sanders@amerigroup.com
Curtis Green	Network Relations Consultant	Central Georgia Health Network (Physicians), Baldwin, Bibb, Bleckley, Dodge, Johnson, Jones, Laurens, Taylor, Telfair Treutlen, Twiggs, Wheeler, Wilkinson; Facilities: Bleckley Memorial Hospital, Dodge County Hospital, Taylor Regional Hospital	478-206-5215	Curtis.Green@amerigroup.com

Southwest Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone	Email
Deborah Moore	Network Relations Consultant Sr.	Baker, Barbour(AL), Brooks, Calhoun, Clay, Decatur, Dougherty, Early, Grady, Houston(AL), Lee, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Turner, Webster, Worth; Facilities: Archbold Medical Center (<i>Archbold Memorial Hospital, Brooks County Hospital, Grady General Hospital, Mitchell County Hospital</i>), Memorial Hospital and Manor-Bainbridge, Tallahassee Community, Tallahassee Memorial., Calhoun Memorial , Donalsonville County, Flowers Hospital, Barbour Medical Ctr., Miller County, Phoebe Putney Health System, Lifebrite Community Hospital of Early	229-255-1603	Deborah.Moore@amerigroup.com
Dondi Cagle	Network Relations Consultant Sr.	Atkinson, Ben Hill, Berrien, Clinch, Coffee, Colquitt, Cook, Echols, Irwin, Lanier, Lowndes, Tift; Facilities: Berrien County, Clinch Memorial Hospital, Coffee Regional Medical Center, Colquitt Regional, Dorminy, Louis Smith Memorial Hospital, South Georgia Medical Ctr., Tift Regional Medical Center	229-339-1588	Dondi.Cagle@amerigroup.com

Southeast Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone	Email
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Nichole Jones	Provider Network Manager Sr.	Baptist Medical Center Beaches, Baptist Medical Center Nassau, Baptist Medical Center & Wolfson Children's Hospital, Candler Hospital, Jenkins County Hospital, Mayo Clinic Health System (Satilla Regional Medical Center), Memorial Health University Medical Center, Screven County Hospital, Southeast Georgia Health System-Camden Campus, Southeast Georgia Health System-Brunswick Campus, Southeast Georgia Health System – Camden, St Joseph Savannah, The Doctors Hospital of Tattnall	678-587-4840, Ext. 106-127-3009	678-984-9170	Nichole.Jones@amerigroup.com
Tracy Wilson	Network Relations Consultant	Appling, Bacon, Brantley, Camden, Charlton, Chatham, Glynn, Jeff Davis, Nassau(FL), McIntosh, Pierce, Ware, Wayne, Facilities: Jeff Davis Hospital, Wayne Memorial Hospital	912-667-6357		Tracy.Wilson@amerigroup.com