

# Provider Update

## Upcoming Changes to Precertification Requirements

**Summary of change:** Beginning August 1, 2013, Amerigroup\* precertification requirements will significantly change. Federal and state law, as well as state contract language, and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions, take precedence over these precertification rules and must be considered first when determining coverage.

✦ **What this means to you:** Make your staff aware of our changes and the effective date. Noncompliance with our new requirements may result in denied claims. ***Not all changes are listed here — use the instructions below to look up code-specific requirements.***

### Why is this change necessary?

In December 2012, Amerigroup Corporation and all of its subsidiaries were acquired by WellPoint, Inc. (WellPoint). These changes allow us to align our precertification requirements with WellPoint's direction.

### What is the impact of the change?

***Precertification requirements will be added to specific services in the following categories:***

- Integumentary
- Musculoskeletal
- Respiratory
- Cardiovascular
- Digestive
- Urinary
- Male/female genital
- Nervous
- Eye

- Auditory
- Radiology
- Genetic testing
- Durable medical equipment
- Radiation therapy

***Precertification requirements will be removed from specific services in the following categories:***

- Outpatient rehabilitation
- Enteral and parenteral therapy
- Many prosthetics and orthotics

### How do I find all code-specific and precertification requirements not listed in this bulletin?

From this site, go to Quick Tools > Precertification Lookup.

### What if I need assistance?

If you have questions, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.

*\*In Louisiana, Amerigroup Louisiana, Inc. In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.*

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By Amerigroup Clinical Operations



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