

Provider Update

Provider Notification of Performance Data Use

Background: Measuring and reporting health care quality is important. It gives patients the ability to make informed choices and pursue the best available care. We use the performance data collected to address quality issues and improve over time.

✦ **What this means to you:** In order to accomplish these tasks, the National Committee on Quality Assurance calls for the health plan to require practitioners to:

1. Cooperate with quality improvement activities, allowing us to review medical records to capture data such as monitoring for clinical practice guideline performance or extracting the Healthcare Effectiveness Data and Information Set (HEDIS) data.
2. Maintain the confidentiality of member information and records and ensure compliance with state and federal regulations such as HIPAA.
3. Allow the plan to use practitioner performance data. Your actions and data ultimately drive health plan performance by allowing the plan to monitor performance against other health plans in our state and nationally.

What if I need assistance?

If you have questions, please contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.

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