

Georgia Families 360°_{SM}: Early and Periodic Screening, Diagnostic and Treatment (EPSDT) reminders and updates for PCPs

Summary: The Georgia Families 360° (GF360) program is the sole provider of Medicaid benefits and care coordination for children and youth in foster care, adoption assistance and select youth in the juvenile justice system. It's important for children in this vulnerable population to maintain their regular EPSDT schedule, which is included at the end of this notice. There are also a few special considerations for this population:

- Children in foster care must complete an EPSDT exam when they first enter foster care, regardless of the time since their last EPSDT exam. So if a child has had their yearly EPSDT exam but then enters foster care, they should receive a new EPSDT exam upon entering foster care. We'll allow providers to bill for this additional EPSDT for children entering the GF360 program.
- This new EPSDT exam should be completed within 10 calendar days of the child entering foster care. This is a key timeline because children who enter foster care have typically been subjected to abuse and neglect and need to have a medical exam to determine if any treatment is needed.
- Providers should prioritize seeing new foster care members so these additional EPSDT exams can be completed within the 10-day time frame. Providers become eligible for an enhanced value-based payment for seeing the member within this 10-day time frame and providing us a copy of the medical record within two days of the visit.
 - To receive this value-based payment, providers must fax each individual member record to Amerigroup within two days of the visit to 1-888-375-5064. Providers must also submit claims within 30 days of the completed visit. For more information, contact your Provider Relations representative or email us at gf360@amerigroup.com.
- EPSDT preventive screenings are exempt from third-party liability. Even if the member has other health insurance, you may file Medicaid first for preventive health services. This will ensure accurate and timely reporting of EPSDT services.

We included EPSDT charts and information for reference below. If you have any questions, please contact your Provider Relations representative for assistance.

Please note, the codes and tips listed do not guarantee reimbursement. The information provided is based on HEDIS® 2017 technical specifications and 2016 CMS technical specifications and is subject to change based on guidance given by the National Committee for Quality Assurance, CMS and/or state recommendations. Please refer to the appropriate agency for additional guidance.

Well-child visits: 0-15 months old

This HEDIS measure looks at the percentage of members who turned 15 months old during the measurement year and had the following number of well-child visits with a PCP during their first 15 months of life:

- No well-child visit
- One well-child visit
- Two well-child visits
- Three well-child visits
- Four well-child visits
- Five well-child visits

The information in this update may be an update or change to your provider manual. Find the most current manual at:

<https://providers.amerigroup.com>

- Six or more well-child visits

Record your efforts

Make sure your medical record documentation reflects all of the following:

- Date of each visit (a minimum of six visits completed at least two weeks apart)
- A health history
- Both physical and mental developmental histories
- A physical exam
- Health education and anticipatory guidance

Code your services correctly

Proper coding helps us meet this measure for quality reporting and may decrease the need for medical record review. Use the following diagnosis and procedure codes to document comprehensive well-child visits:

Description	CPT	ICD-10-CM	HCPCS
Preventive well-child visit	99381-99382, 99391-99392, 99461	Z00.110, Z00.111, Z00.121, Z00.129, Z02-Z02.89	G0438, G0439

Note: When billing office visits for preventive health screening services, providers must use the EP modifier. The 25 modifier must be included when a vaccine is administered during the preventive visit.

If you encounter abnormalities or address a pre-existing problem during a well-child visit and it's significant enough to require additional work to perform the key components of problem-oriented evaluation and management (E&M) services, be sure to bill both the appropriate EPSDT visit code and the appropriate E&M code with modifiers 25 and EP and the applicable HIPAA referral code (NU, AV, S2, ST).

Description	CPT
EPSDT visit	99381, 99382, 99391, 99392
E&M sick visit	99211, 99212

Note: When billing office visits for EPSDT preventive health screening services, providers must use place of service (POS) code 99.

Well-child visits: 3-6 years old

This HEDIS measure looks at members 3-6 years old who had one or more comprehensive well-child visits with a PCP during the calendar year.

Record your efforts

Make sure your medical record documentation reflects all of the following:

- Date of the visit
- A health history
- Both physical and mental developmental histories
- A physical exam
- Health education and anticipatory guidance

Code your services correctly

Proper coding is critical to ensure accurate reporting of these measures and may decrease the need for medical record reviews. Use the following diagnosis and procedure codes to document comprehensive well-child visits:

Description	CPT	ICD-10-CM	HCPCS
Preventive well-child visit	99382, 99383, 99392, 99393	Z00.121, Z00.129, Z00.8, Z02-Z02.89	G0438, G0439

Note: When billing office visits for preventive health screening services, providers must use the EP modifier. The 25 modifier must be included when a vaccine is administered during the preventive visit.

If you encounter abnormalities or address a pre-existing problem during a well-child visit and it's significant enough to require additional work to perform the key components of problem-oriented E&M services, be sure to bill both the appropriate EPSDT visit code and the appropriate E&M code with modifiers 25 and EP and the applicable HIPAA referral code (NU, AV, S2, ST).

Description	CPT
EPSDT visit	99382, 99383, 99392, 99393
E&M sick visit	99211, 99212

Note: When billing office visits for EPSDT preventive health screening services, providers must use POS code 99.

Adolescent well-care visits: 12-21 years old

This HEDIS measure looks at members 12-21 years old who had at least one comprehensive well-care visit with a PCP or OB/GYN during the calendar year.

Record your efforts

Make sure your medical record documentation reflects all of the following:

- Date of the visit
- A health history
- Both physical and mental developmental histories
- A physical exam
- Health education and anticipatory guidance

Note: All documentation must align with the Department of Community Health guidelines. These guidelines can be found at: <https://www.mmis.georgia.gov> > Provider Information > Provider Manuals > EPSDT Health Services – Health Check Program.

Code your services correctly

Proper coding is critical to ensuring accurate reporting of these measures and may decrease the need for medical record reviews. Use the following diagnosis and procedure codes to document comprehensive well-care visits:

Description	CPT	ICD-10-CM	HCPCS
Preventive well-care visit	99384, 99385, 99394, 99395	Z00.00, Z00.01, Z00.121, Z00.129, Z02-Z02.89	G0438, G0439

Note: When billing office visits for preventive health screening services, providers must use the EP modifier. The 25 modifier must be included when a vaccine is administered during the preventive visit.

If you encounter abnormalities or address a pre-existing problem during a well-child visit and it's significant enough to require additional work to perform the key components of problem-oriented E&M services, be sure to bill both the appropriate EPSDT visit code and the appropriate E&M code (see the table below) with modifiers 25 and EP and the applicable HIPAA referral code (NU, AV, S2, ST).

Description	CPT
EPSDT visit	99384, 99385, 99394, 99395
E&M sick visit	99211 or 99212

Note: When billing office visits for EPSDT preventive health screening services, providers must use POS code 99.

Helpful tips

- Follow the Bright Futures/American Academy of Pediatrics *Recommendations for Preventive Pediatric Health Care*, also known as the *Periodicity Schedule*, when scheduling well-child visits and screenings.
- Appropriate immunizations are an important part of some of these visits. Administer immunizations in accordance with the Advisory Committee on Immunization Practices (ACIP). Check the Georgia Registry of Immunization Transactions and Services (GRITS) database to ensure vaccines have not been administered elsewhere.
- Use your member roster to contact patients who are due for their well-visits or are new to your practice.
- Schedule the next appointment at the end of each visit.
- If you use electronic medical records (EMRs), consider creating a flag to track patients who are due or past-due for a visit. If you do not use EMRs, consider creating a manual tracking method.
- Sick visits and sports physicals may be missed opportunities to complete well visits.
- Consider offering evening, early morning and/or weekend office hours to accommodate working young adults or parents with children involved in after school activities.
- Consider dedicating a night at your practice for teen well visits or teen-related health topic discussions.
- Appointment reminders by text, email, postcard or phone work well for most parents and young adults.

How can we help?

Amerigroup can help by:

- Providing individualized reports of your patients due or overdue for services.
- Assisting with scheduling appointments for our members if needed.
- Offering nonemergency transportation for our members to appointments.
- Working with you to plan, implement and evaluate member events that help promote preventive health care services.
- Providing education to parents about the importance of well-child visits through various sources, such as phone calls, newsletters and health education fliers.
- Encouraging preventive care through our Being Healthy Brings Rewards program.

Providers can contact our Quality Management team at 678-587-4868 with any questions or for additional information. Members may contact the Georgia Families 360° program at 1-855-661-2021.

Other resources

You can also find more information and tools online:

- <https://www.aap.org/periodicityschedule>
- *ACIP Immunization Schedule* — <https://www.cdc.gov/vaccines/schedules/hcp/index.html>
- <https://www.mmis.georgia.gov>