

# Provider Update

---

## PCP change fax form now available

**Summary:** Amerigroup Community Care has implemented a new way to perform PCP changes for our members. Simply download the *PCP Reassignment Request* form from the provider website and fax to the number provided on the form.

✦ **What this means to you:** To change a member's PCP, simply fill out the form found at <https://providers.amerigroup.com/pages/ga-2012.aspx>. Once completed, fax the form to 1-866-840-4993.

A hard copy of the form has also been provided with this communication. Please feel free to make copies to keep in the office for future use. Keep in mind that all fields must be completed to ensure processing. Allow 24-72 hours for processing.

**Please note:** PCP changes are effective on the date the fax is received. No retro effective dates will be granted. Any members currently in a PCP lock-in program are not eligible for this change process.

### **What if I need assistance?**

If you have any questions about this communication or need additional help, contact your Provider Relations representative or advise the member to call Member Services toll free at 1-800-600-4441.