

# Provider Update

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## New provider Web tools coming soon

**Summary:** Amerigroup Community Care is pleased to announce two new tools – click-to-call and secure messaging – will be added to our provider website this summer!

★ **What this means to you:** Starting this summer, you will have the ability to request a call from a Provider Services representative at a time that works best for you. In addition, you will be able to submit confidential questions and receive responses through our new secure messaging service.

### **Click-to-call**

You'll have the capability to enter your phone number and request a return call from a Provider Services representative at a time of your choice.

### **Secure messaging**

The provider website will allow you to submit questions to Amerigroup and to receive responses through secure messaging.

### **What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.