

Provider Update

Authorization void status update

Summary of change: Beginning July 1, 2016, void status reasons will appear on authorizations submitted through the Alliant Georgia Medical Care Foundation (GMCF) prior authorization website (<https://mmis.georgia.gov>).

✦ **What this means to you:** No immediate action necessary – for your information only. Void status reasons will now appear on the GMCF website with one of the designated system reasons listed below:

- Duplicate request
- Member not Medicaid eligible
- Other
- Prior authorization not required
- Withdrawn

Why is this change necessary? This change ensures that the appropriate status reasons appear on provider notifications.

What is the impact of the change?

This change will:

- Improve electronic tracking of authorization requests
- Improve peer-to-peer and reconsideration requests

What if I need help?

If you have questions about this communication, received this in error or need help with anything else, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.