

Update on Dispense as Written mandate

A gap was identified allowing brand prescriptions to be filled without prior authorization (PA) or documentation of an Amerigroup Community Care member's allergy or intolerance to the generic medication. To comply with Medicaid guidelines, if a generic is available, it must be filled as a generic. Pharmacists will no longer be able to override filling of the generic medication for the brand without PA or documentation.

Why is this initiative necessary?

This initiative does not reduce or restrict the Medicaid member benefit. It brings us in line with the Medicaid benefit. We identified 148 Amerigroup members in Georgia who were found to be filling non-maintenance **brand** medications without PA for use.

What is the impact of this initiative?

Amerigroup providers will be required to obtain PA; otherwise, members must use the generic medication.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-866-805-4589.