

Residential Place of Service codes

Summary: Use of Place of Service (POS) code 16 is appropriate when providers are billing for services that were provided in a place of temporary lodging. Use of this POS code adds more specific detail regarding the location where the services were rendered.

What this means to me:

- POS code 16— **temporary lodging** — is defined by CMS as “a short-term accommodation such as a hotel, campground, hostel, cruise ship or resort where the patient receives care, and which is not identified by any other POS code.”
 - Use POS code 16 when services are rendered at a location of temporary residence and a location other than those listed below.
- Other residential POS codes should be used appropriately based on the location where the services are provided:
 - POS code 12 — **home** — is defined as “location, other than a hospital or other facility, where the patient receives care in a private residence.”
 - POS code 14 — **group home** — is defined as “a residence, with shared living areas, where clients receive supervision and other services such as social and/or behavioral services, custodial service, and minimal services (e.g., medication administration).”
 - POS code 56 — **psychiatric residential treatment center** — is defined as “a facility or distinct part of a facility for psychiatric care which provides a total 24-hour therapeutically planned and professionally staffed group living and learning environment.”

Why is this important?

It is important for providers to use the most specific POS code possible when billing for services. This allows Amerigroup Community Care to properly identify where services are being rendered to our members and whether those services are being provided in an appropriate location.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.