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2 Peachtree Street, NW | Atlanta, GA 30303-3159 | 404-656-4507 | [www.dch.georgia.gov](http://www.dch.georgia.gov)

ATTN: GEORGIA MEDICAID PRESCRIBERS AND PHARMACY PROVIDERS

EFFECTIVE IMMEDIATELY

To meet the needs of GA Medicaid Fee-For-Service (FFS) members, and to limit the burden on a stressed provider network amid the COVID-19 outbreak, the GA Department of Community Health (DCH) is implementing the changes below to better serve our members during this time.

- Early refill limits are temporarily being waived on 30-day prescriptions for maintenance medications at any in-network pharmacy so they may be filled ahead of schedule.
- A one-time 90-day supply of a prescription medication will be permitted if the Georgia Medicaid FFS member has no remaining refills, and the pharmacist is unable to contact the issuing practitioner to obtain refill authorization. **This 90-day emergency authorization shall not apply to prescriptions for Schedule II controlled substances.** The pharmacist will be responsible for determining the use of this one-time 90-day emergency authorization.

Pharmacy providers may contact the OptumRx Pharmacy Helpdesk at 1-866-525-5826 for assistance if the 90-day supply claim is rejecting point-of-sale for service limitations related to the days' supply.

- Prior Authorizations (PA) that are set to expire on or before May 1, 2020 will be extended for an additional 90 days for fee for service members. Drugs with significant abuse potential (e.g., opioids), or those that are generally dosed for finite durations or intermittently (e.g., hepatitis agents) as identified by DCH, in addition to medications that are newly prescribed, will follow the standard process for renewals. DCH will continue to re-evaluate the need for further extensions.

To submit a pharmacy Prior Authorization request for Medicaid Fee-For-Service members, please contact OptumRx at 1-866-525-5827.

- As an additional measure, DCH has taken immediate action on all Asthma rescue inhalers and Immune Globulin products and will allow these medications to process as a preferred status (without prior authorization) until April 30, 2020. DCH will reassess the need for further extensions on or before April 30, 2020.



**GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH**

The Department is working diligently to prevent disruption on critical medications for our members during this time when vulnerable populations are being directed to take precautionary measures.

Thank you for your continued support and participation as a Georgia Medicaid provider.