

Change to Makena prior authorization request fax

Summary of change: Effective immediately, prior authorization (PA) requests for Makena are processed via a new fax number. This bulletin outlines the new process.

What action do I need to take?

1. Submit a PA request by phone to 1-800-454-3730 or via fax to 1-888-302-1028 using our *Universal 17P/Makena PA Form*.
2. The updated *Universal 17P/Makena PA Form* is accessible at <https://providers.amerigroup.com/GA> under the *Forms* link.
3. Once the PA is approved, Accredo Specialty Pharmacy will process the prescription order and ship to the appropriate address indicated on the form.
4. If home health is being requested, the prescriber must contact the home health agency of their choice.

What is the impact?

Prescribers need to use the updated *Universal 17P/Makena PA Form* and the updated fax number, 1-888-302-1028, in order to ensure prompt consideration and processing of Makena for our members.

Any PA request submitted incorrectly may result in delayed processing of your request.

What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, please contact your Provider Relations representative or Provider Services at 1-800-454-3730.