

## **Medicaid identification requirement**

**Summary of update:** Amerigroup Community Care wants to remind you of the Georgia Department of Community Health (DCH) requirement that you have a valid/active Medicaid identification (ID) number for each of your locations.

✦ **What this means to me:** You must have a valid/active Medicaid ID number that matches the address where services are being performed. If you have multiple practices, you will need a Medicaid ID number for each address. If you move from one location to another requiring an address change, you will need to notify DCH so they can update your Medicaid ID with your new address.

Please note, if you do not have a valid and active Medicaid ID for the service location that you are billing from and you bill for nonurgent or emergent services, the claim will be rejected. Your claim will also be rejected by Amerigroup until the claim is received with a valid and active Medicaid ID for that service location per DCH policy. Timeliness and claim dispute guidelines apply to submissions and resubmissions.

### **How do I get a valid/active Medicaid ID?**

Please contact the DCH Provider Enrollment unit as indicated below:

- Call the local number: 770-325-9600
- Call the toll-free number: 1-800-766-4456
- Write to DCH:  
Provider Enrollment and EDI Services  
DXC Technology  
P.O. Box 105201  
Tucker, GA 30085
- Visit DCH online: [www.mmis.georgia.gov](http://www.mmis.georgia.gov) and select **Provider Enrollment**

If you have questions about this communication, please call your local Provider Relations representative.

We appreciate your continued support and participation in our provider network.