

Drug shortage: EpiPen, AG EpiPen and AG Adrenaclick

Background: There is currently a national shortage of brand EpiPen® and the authorized generics (AGs) of EpiPen and Adrenaclick® due to manufacturing delays. Demand for these drugs has increased due to schools beginning the academic year, putting greater stress on the limited supply.

What does this mean to me?

Your patients may need to go to different pharmacies to have their prescriptions filled until the shortage has been resolved. Some CVS Pharmacy™ locations may have the AG Adrenaclick in stock.

Impax Pharmaceuticals, the manufacturer of the AG Adrenaclick, is obtaining more medication and expects to have availability by mid-September. This information has been given to the National Coordinating Council for Medication Error Reporting and Prevention (NCC MERP) and pharmacy call centers.

For members who need assistance obtaining the AG EpiPen from Mylan, please direct them to contact the Mylan Customer Service Center at 1-800-796-9526, from 8 a.m.-7 p.m. Eastern time Monday-Friday. Mylan's Customer Service representatives will ask your patient for his or her name, phone number and ZIP code. They will contact pharmacies in the area to identify if nearby pharmacies have the AG EpiPen in stock.

If brand EpiPen, AG EpiPen or AG Adrenaclick cannot be obtained for an immediate need, Auvi-Q® is available. Auvi-Q is nonpreferred and requires a prior authorization (PA). Since network pharmacies are authorized to dispense a three-day supply of eligible outpatient prescription drugs while awaiting a PA decision in an emergency situation, we encourage you to write a prescription and state *three-day emergency fill* on the prescription. Each member is allowed one emergency fill per medication and dosage strength within 30 days. When the shortage situation is over, Auvi-Q should be discontinued and a new prescription for the AG EpiPen or AG Adrenaclick will be needed to resume therapy.

What if I need assistance?

If you have questions about this communication, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.