

Comprehensive daily discharge list

Summary of change: Effective August 1, 2017, Amerigroup Community Care will request a daily discharge roster from all facilities following inpatient admission of an Amerigroup member within 24 hours of the date of discharge. The designated person of contact (POC) should also be included on each roster. Rosters should be forwarded to the following secure email no later than 9 a.m. daily: ipdischargessmb@anthem.com.

What does this mean to me?

- Pass this information to the designated POC in your office.
- Initiate immediate actions necessary by above effective date.
- Communicate any correspondence related to daily discharges *only* through the above secure email.

Why is this change necessary?

- Heighten awareness of all discharges following an inpatient admission to initiate the discharge planning process.
- Ensure discharge needs are met in a timely manner following discharge.
- Permit timely notification of discharges to Case Management when necessary.

What is the impact of this change?

Access to the facility's daily discharge roster will result in:

- Assistance in avoiding unsafe discharges.
- Collaboration between Utilization Management and Case Management for:
 - Interdisciplinary discharge planning.
 - Coordination of care.
 - Favorable referrals.
- Decrease in the possibility of readmissions.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with another matter, please contact your local Provider Relations representative or call Provider Services at the toll-free number (1-800-454-3730).