

## Community transition planning code

**Background:** Members are at their highest risk when transitioning between levels of care. Smooth transition from a hospital setting to a community-based setting is critical. As such, Amerigroup Community Care will now allow outpatient behavioral health providers to bill T2038 in an effort to aid in this transition.

### What this means to me

Effective January 1, 2021, all outpatient behavioral health providers will be able to bill T2038 (community transition planning) while assisting members in transitioning from an inpatient level of care.

- Inpatient levels of care include acute psychiatric facilities, crisis stabilization units (CSUs) and psychiatric residential treatment facilities (PRTFs).
- The code is a 15-minute unit.
- There will be a maximum of 8 units billable in a day.
- At least one billable session must occur face-to-face with the member. This can include services being rendered via telehealth capacities (Zoom, etc.).
- The goal is to help the facility link members to the outpatient provider's services and to orient the member to that provider before discharge. If a member is not already connected to an outpatient provider, this code will allow the referred provider to engage the member before discharge.
- As this is not a required code for care management organizations, Amerigroup will be closely tracking utilization and outcomes.

### Why is this change necessary?

Members are more likely to engage with an outpatient provider when introduced in the hospital prior to discharge. The community transition planning code will allow outpatient behavioral health providers to create this exchange and receive reimbursement for it.

### What is the impact of the change?

Due to inadequate linkage, members may seek help in an emergency room or crisis stabilization unit. With the use of the community transition planning code, Amerigroup will provide the incentive for members to see their outpatient providers first.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.